

Auto-Renewal

We currently offer auto-renew feature ONLY when the option is explicitly enabled for a particular domain by yourself, during checkout or within your Namespro.ca account. The auto-renewal option page can be found within your Namespro.ca account by first logging in, then click on "renew a domain" on the left menu and then click on the "auto-renewal" tab. If you have registered a domain name via our registrar and have NOT enabled the auto-renewal option, then you need to renew your domain name manually from your Namespro.ca account to prevent it from being expired.

Domain Name Deletion

If you DO NOT renew the domain name before the registration expiration date, your domain name will expire. As early as one day after expiration, your domain name will be deactivated and will either be non-responsive or display a parking page indicating the domain name has expired, and other services you have associated with the domain name may no longer function.

As early as 36 days after expiration, your domain name may be purchased by a third party. If a third party purchases the domain name during this time, the domain name will not be available for you to renew.

If the domain name has not been renewed by you or purchased by a third party, an expired domain name enters the registry redemption period (as defined by each registry) approximately 40 days following expiration. Certain TLDs enter the registry redemption period sooner than 40 days and those details are available through our support. We reserve the right to charge you a redemption fee (in addition to the renewal fee) in the event you are able to renew your domain name during this period. The fee charged for redemption varies by TLD and may be found through our support.

If the domain name completes the registry redemption period, the registry may hold the domain name for a period of five days before releasing it again for general registration.